Six consultants attended this two-day, advanced communication workshop. The participants agreed an agenda at the start of the workshop based on situations from their own practice. Participants completed pre-course (6) and post course evaluations (5).

Handling anger & emotional distress

Responding to complaints

Sharing complex decisions about treatment or care with patients and/or relatives

Interprofessional communication: with your colleagues, other team members or other services

Addressing poor performance in your team or service

Consultants Communication Challenges in Clinical Practice 26 & 27 September 2012

Educational value of the workshop

Excellent course – would highly recommend this workshop to colleagues