

COMMUNICATION CHALLENGES WORKSHOP FOR CONSULTANTS: 1DAY WORKSHOP

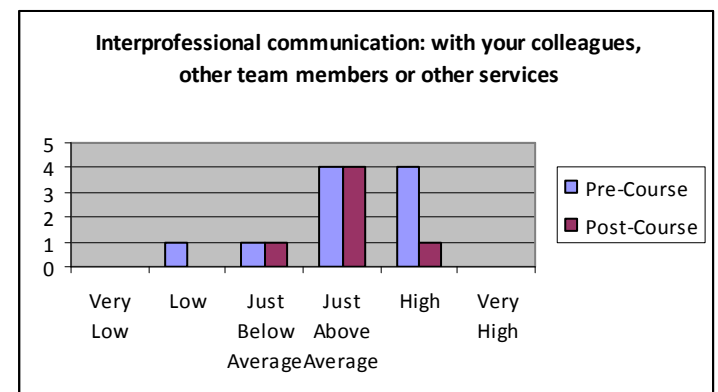
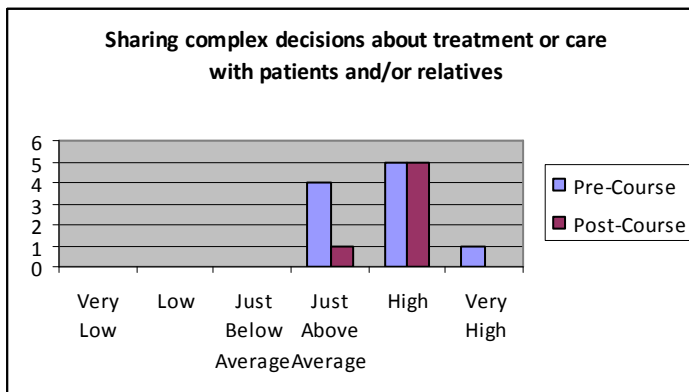
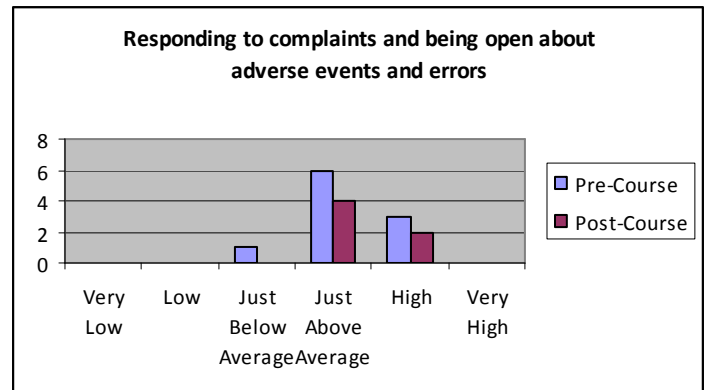
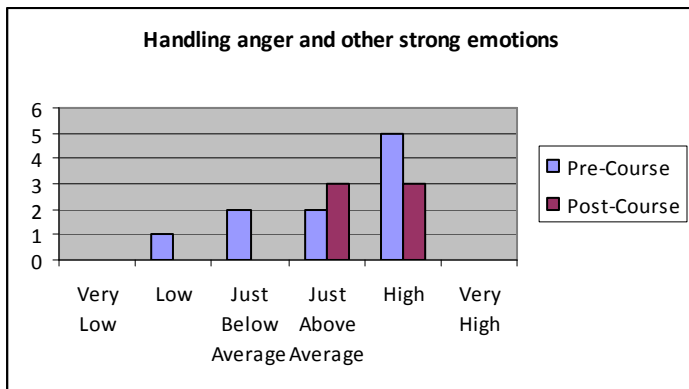
1ST MARCH 2016 | WESTERN GENRAL HOSPITAL

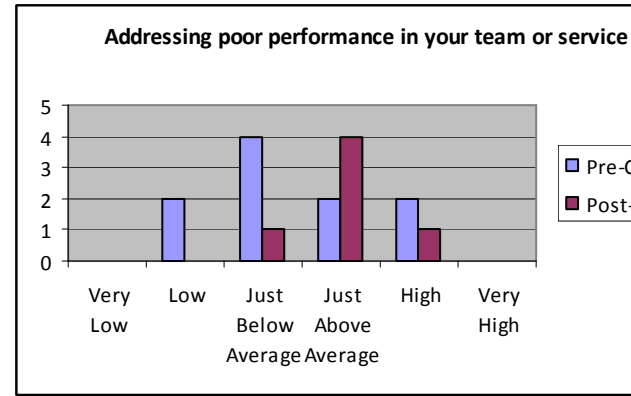
Ten consultants took part in the 1 day workshop. Participants worked in a small peer group and addressed communication challenges chosen from their clinical practice, and their teaching and management roles.

Topics at the workshops for consultants/ senior clinicians often include:

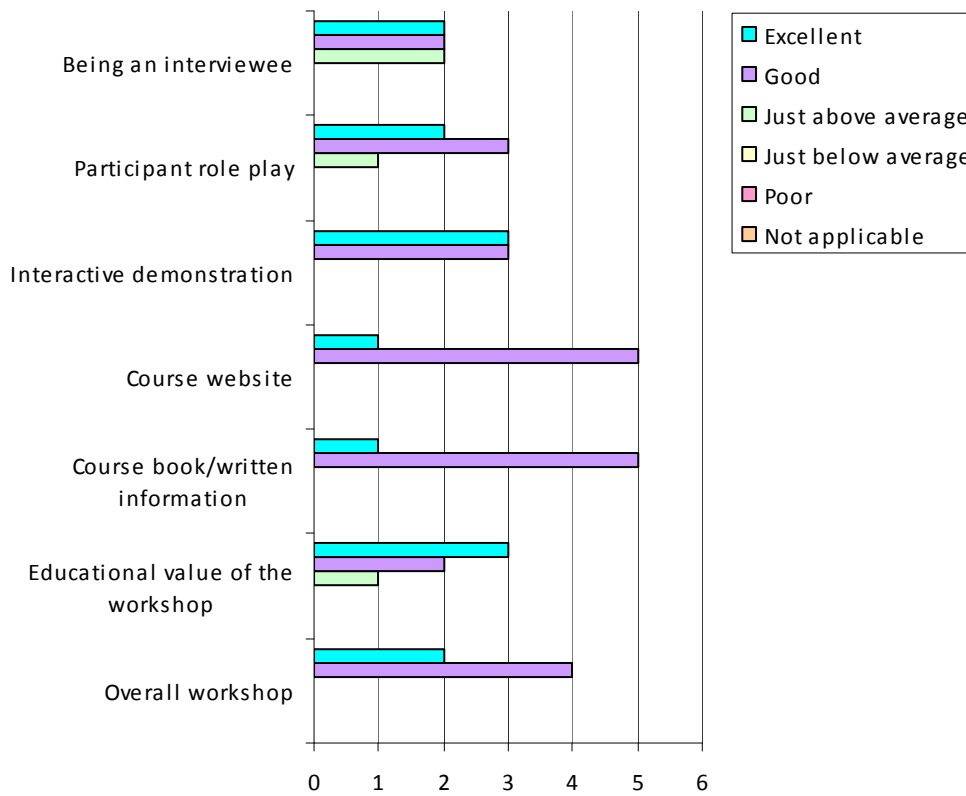
- Complex, shared decision-making & informed consent
- Handling anger, emotional distress, collusion or denial
- Addressing and preventing complaints
- Multi-disciplinary team work; managing teams and decision making
- Addressing poor performance and appraisal

PARTICIPANTS' CONFIDENCE RATINGS PRE & POST WORKSHOP





GENERAL COURSE FEEDBACK



“It was good to be able to be flexible to our interests/needs”

“I can see the value of a two day course where you could cover more”

“Hearing about others' issues and how they'd dealt with those. Participants' openness to sharing their experiences was refreshing and helpful”

“The two tutors were very calm and moved the workshop in an unhurried manner”