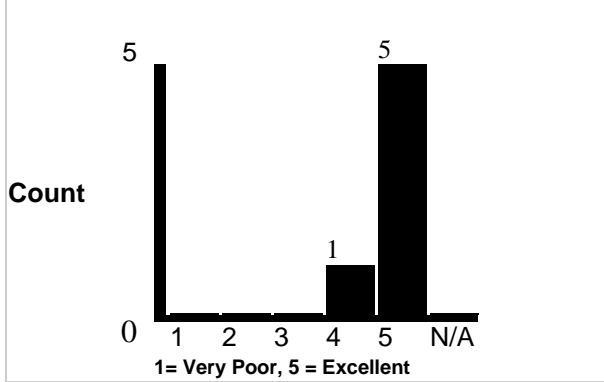


CPD - General Feedback

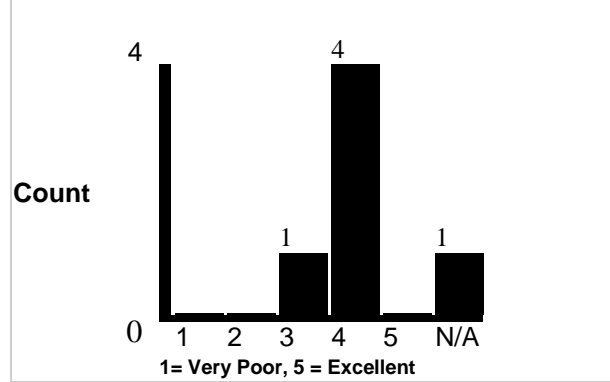
Number of actual attendees = 8

Number of attendees who have completed feedback = 6

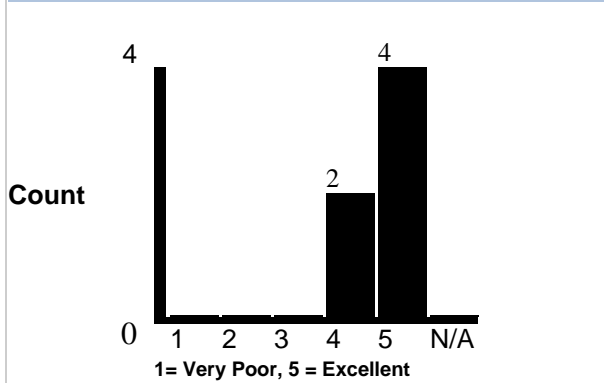
The overall quality of the session as a learning experience



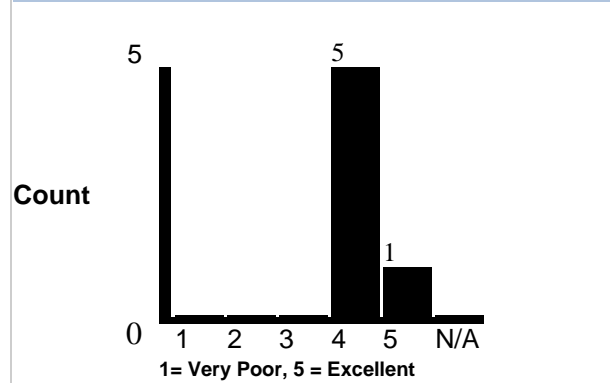
Presentation materials



Presentation style



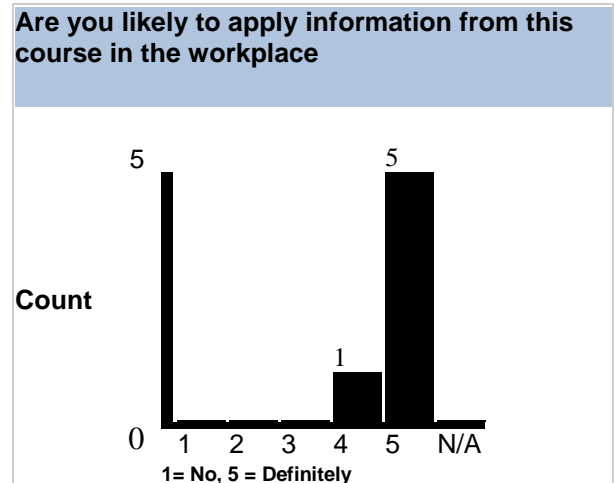
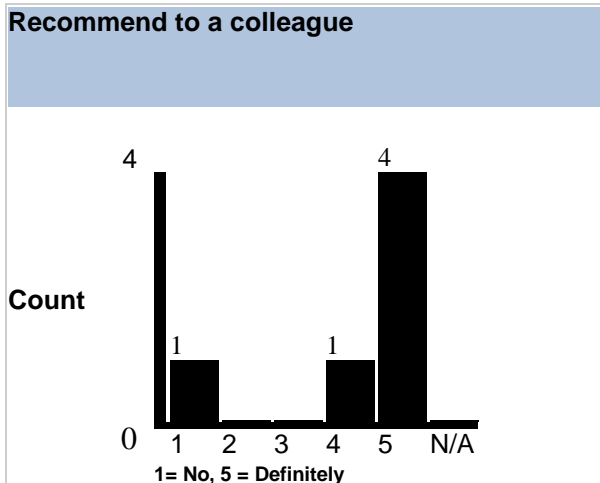
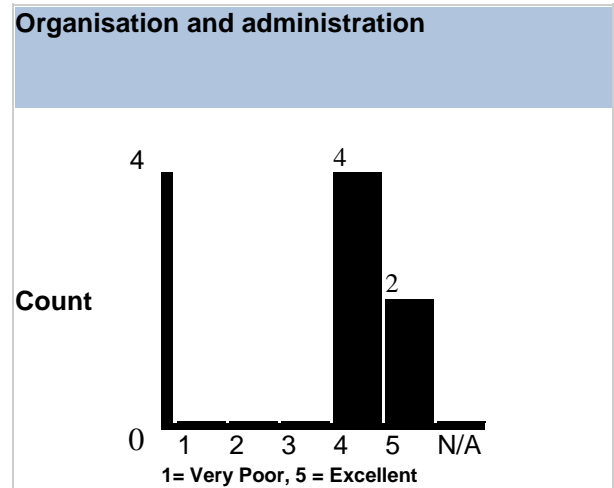
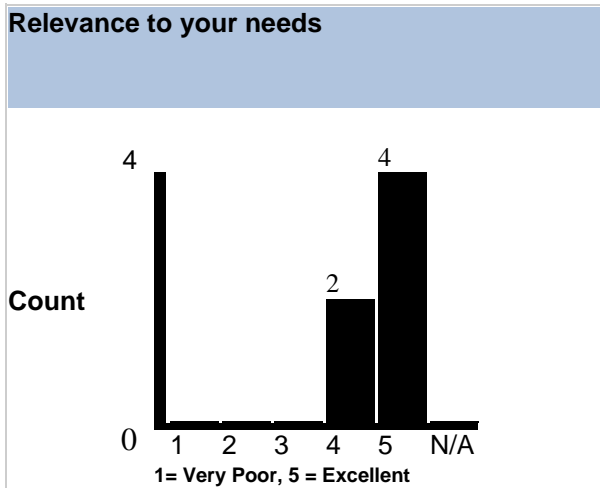
Achievement of course objectives



CPD - General Feedback

Number of actual attendees = 8

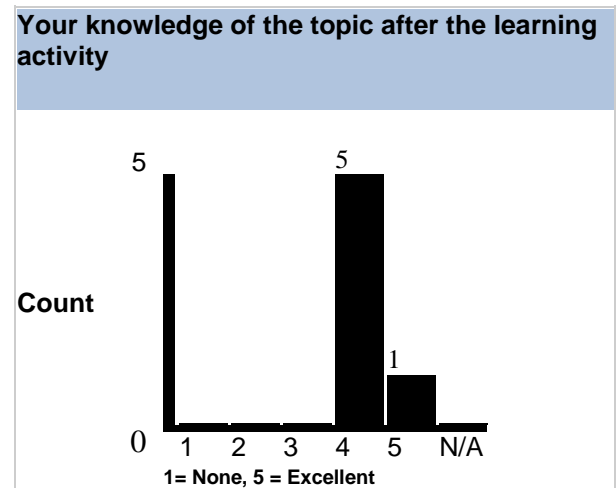
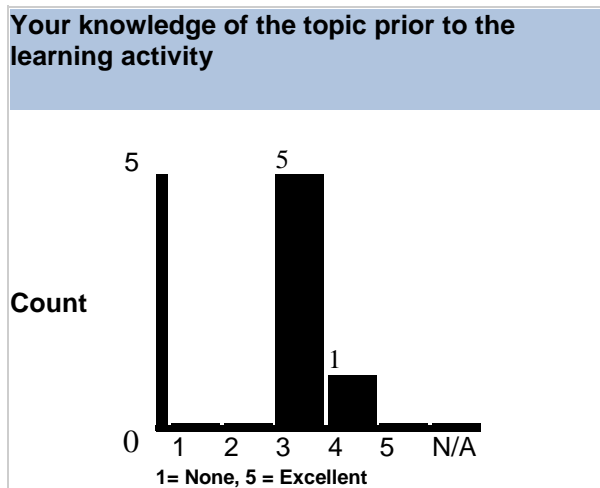
Number of attendees who have completed feedback = 6



CPD - General Feedback

Number of actual attendees = 8

Number of attendees who have completed feedback = 6



CPD - General Feedback

Number of actual attendees = 8

Number of attendees who have completed feedback = 6

What topic(s) did you find particularly effective?

Breaking bad news, communication of difficult issues
Different approaches and strategies
Dealing with underperforming colleague
Opportunity for shared discussion with colleagues
Practising difficult consultations in front of a peer audience
Observing and participating in variety of ways of communication
Communication challenges like breaking bad news, managing distress
Role plays

What topic(s) could have been more effective?

NA
More practice i.e. more cases/scenarios per doctor
Maybe could have had the booklet prior to the course

Comments and other feedback

An excellent course, certainly one of the best I have ever attended
Good course
Highly recommended
Overall excellent course, all doctors should do this!
Not easy however

General Reflection

Number of actual attendees = 8

Number of attendees who have completed feedback = 6

What was the most important thing you learned as a result of participating in this activity?

Able to judge other peoples approach and compare my approach to theirs. Gaining insight into some of the interviews I may be doing differently.
Aware of emotional aspects to communication
To deal with different circumstances where communicating with another person could be challenging
There remains room for improvement in consulting style-still too chatty and not succinct enough at times
Importance of using a variety of communication techniques to improve patient interaction
Importance of addressing psycho-social aspect
Patients and doctors priorities may be different

Will this course influence patient care?

Yes
Yes
It definitely will
Yes I expect so
More appointments should run to time and be clearer
Yes
Yes

What do you think you still need to learn in relation to this topic?

Practice the principles learned.
More of everything. I don't believe after 2 days I'm the finished article
Read relevant reference
Fine-tune the learning already put in place over the years and added to recently in relation to fine line between letting
Patients talk and getting to the point
Communication skills are an area that is dynamic and will change with experience and dependent on situation
Holistic approach to the patient
Negotiation with the patient to provide a better care
Further learning on how to avoid complaints by effective communication

What resources will you require to enable you to achieve this?

Use clinical interviews to practice and improve the skills
Practice, patience and time
Time
Self reflection on consultations
Peer analysis of consultations
Use skills observed in clinical practice and adapt to own needs
On-line resources/learning material if available