

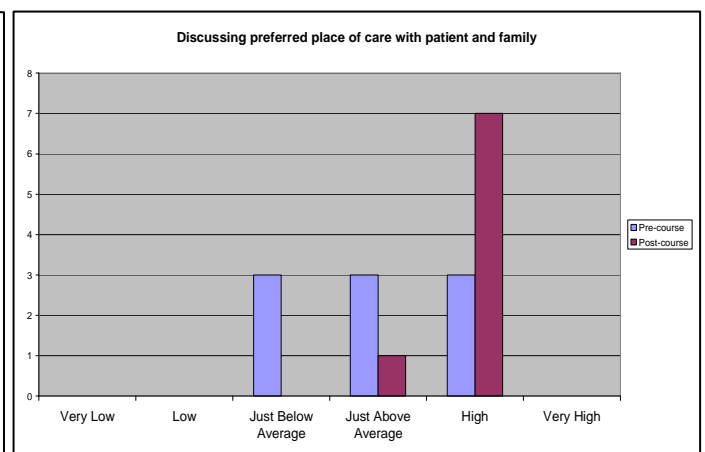
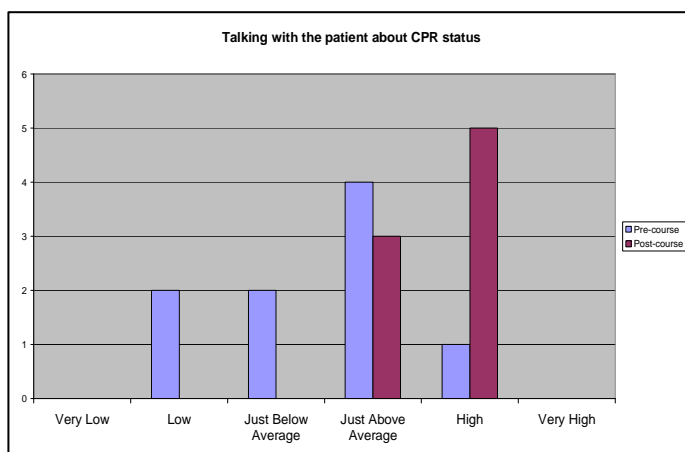
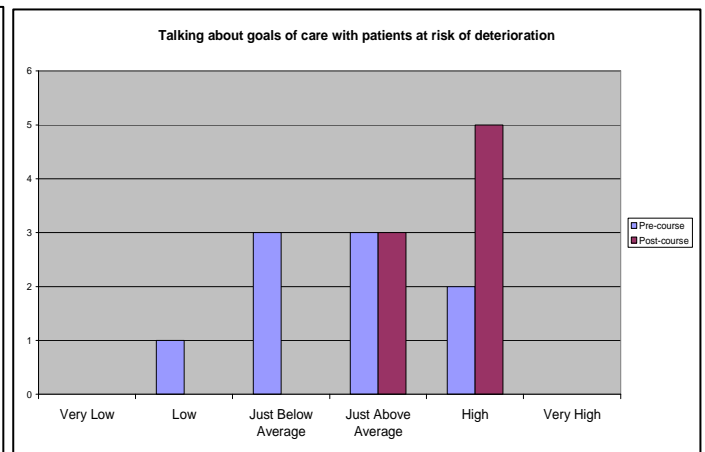
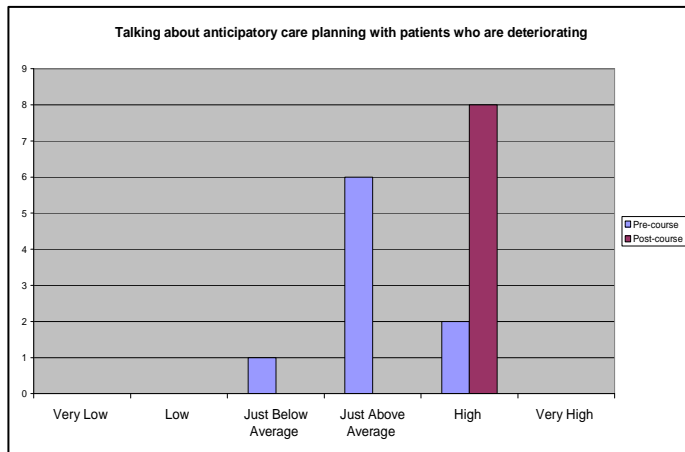
**‘Communication Challenges in Clinical Practice:
Discussing goals of care, DNACPR, and other end-of-life topics
Interactive workshop for senior GPs - Edinburgh: Sept 2013**

11 participants attended this one-day, advanced communication workshop. The GPs agreed an agenda at the start of the workshop based on relevant situations from their own practice.

These included:

- patient with advanced cancer wanting to travel abroad
- anticipatory care planning with son of a frail care home resident
- place of death and CPR wishes of patient with end-stage heart disease
- patient with unrealistic expectation not wishing to plan or agree to increased support
- patient discharged with DNACPR form, partner wants it removed

9 participants completed online pre-course and post course evaluations.



Comments

I thought this workshop was excellent-the size of the group was perfect and non-threatening. Despite my being slightly uncomfortable at participating in role play I think it was the best way to learn how to improve communication skills in challenging situations and it worked really well. The location was also ideal and lunch was lovely. Thank you.

The role play was very effective as very useful to get other people's input. Good use of participants. Asking people to name one thing that they had taken away from the role play was helpful. There was a supportive atmosphere. Tutors worked very well together both using different skills.

The workshop was challenging - whatever part you were playing, it required full attention and thought. Considering choices about how to proceed was an effective way of provoking thoughts about how we can steer conversations.

It was great to have very specific feedback. Stopping the role play and discussing the various options of dealing with the situation was useful. Group size is right.

The managed role play was a good mechanism for coaching. I was also very impressed with the willingness of colleagues to learn the model.

Excellent role play scenarios, which really helped increase knowledge & skills. There was very effective small group facilitation, which has given me ideas on how to share learning with GP Trainees & colleagues.

It is very difficult to know how best to involve some colleagues who could do with the training. Those who are not interested are probably those who have most to gain from it! Those of us who have been on the course should 'spread the word'. The workshop seemed excellent.