

SHARED DECISION MAKING AND INFORMED CONSENT

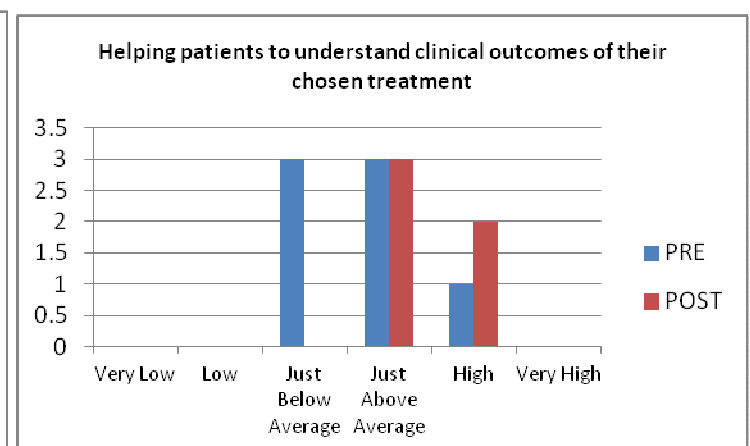
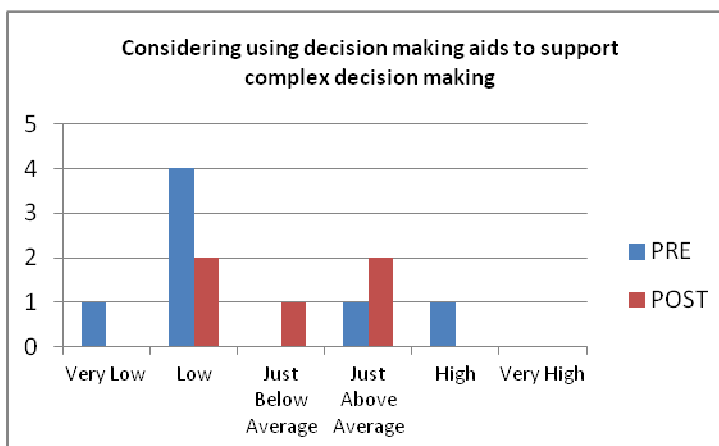
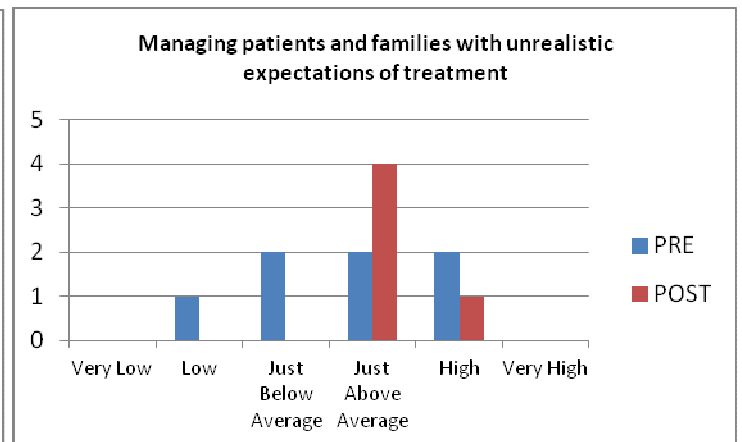
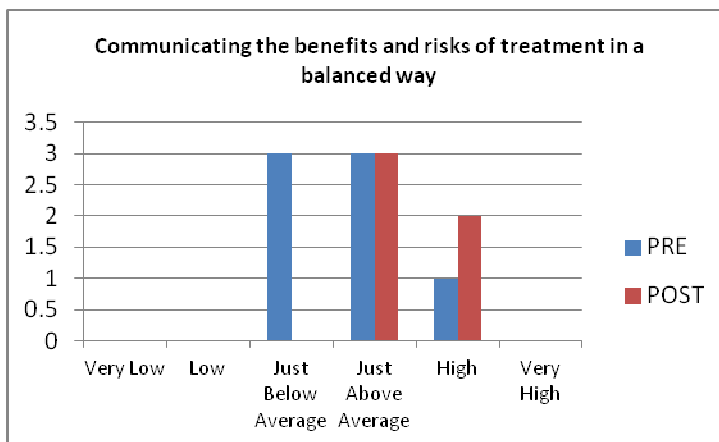
5TH MAY 2016 | WESTERN GENERAL HOSPITAL

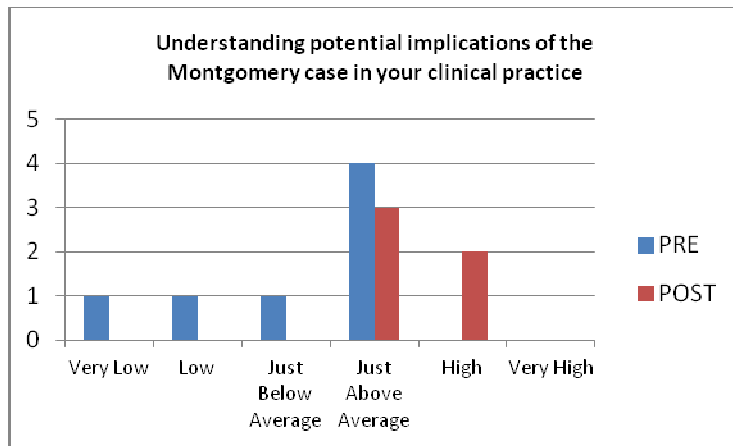
7 doctors took part in a one day interactive workshop. Participants worked in a small peer group and addressed the challenges of communication scenarios with particular focus on communicating information about risk clearly, benefits and limitations of treatment in a balanced way, managing unrealistic expectations, using decision aids to support complex shared decision making and responding to complaints.

Topics at the workshops included:

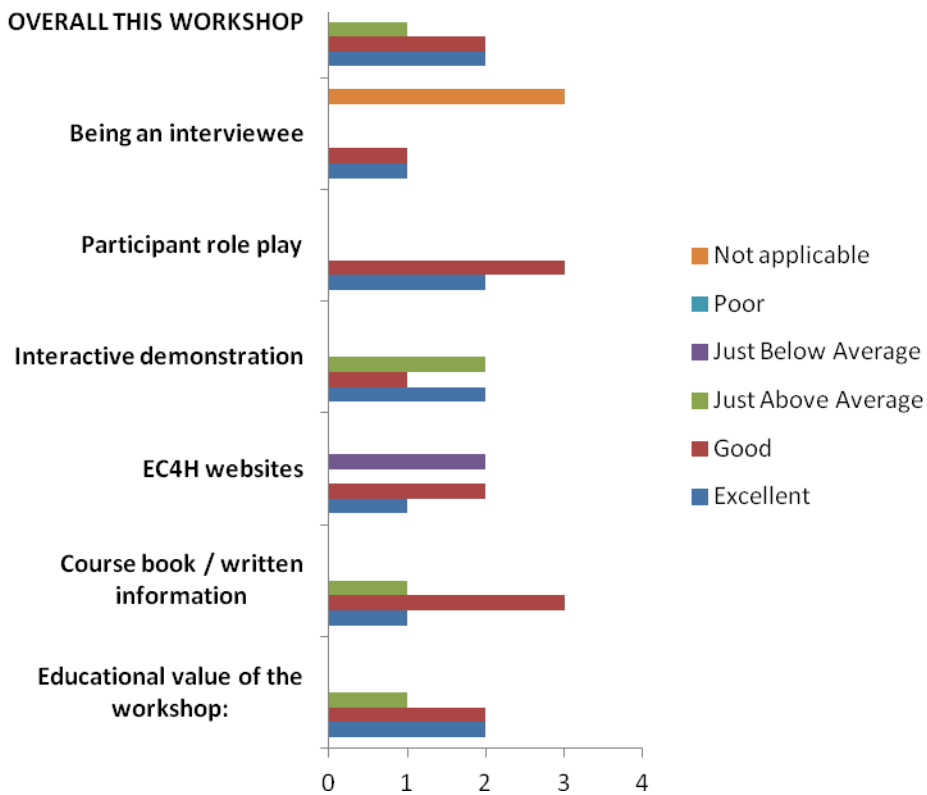
- Conflicting opinions between professionals and families
- Managing unrealistic expectations
- Dealing with patients with limited understanding of condition/capacity issues
- Effective communication between professionals and family in regards to complex cases
- Discussing DNAR status

PARTICIPANTS' CONFIDENCE RATINGS PRE & POST WORKSHOP





GENERAL COURSE FEEDBACK



WHICH PARTS OF THE WORKSHOP DID YOU FIND PARTICULARLY EFFECTIVE?

“Having my personal interview style critiqued in a supportive manner”

“Learning from experiences of colleagues from different backgrounds”

“Role playing a patient was a powerful learning experience”

The role play aspect, with careful but directed feedback.

“The ability to rewind”

“Excellent tutors, who provided realistic feedback, gently but also truthfully”